



COVID-19 (CORONAVIRUS) STEPS AND PROCEDURES



1

CALLING AHEAD

All appointments will be **CALLED AHEAD OF TIME AND SCREENED**, encouraging anyone with COVID-19 symptoms **NOT TO VISIT** the clinic.

2

CLINIC SIGNAGE

Signage will be placed on the door of every lobby regarding **OC COVID-19 POLICIES AND PROCEDURES**. Please take time to read all of our OC signage.

3

NO GUESTS/CAREGIVERS

We have taken measures to minimize the number of guests in our clinic. **NO CAREGIVERS/GUESTS ARE ALLOWED IN THE CLINIC** (unless you are a new patient and/or need physical assistances while getting through our office) as we promote social distancing. All caregivers/guests are advised to wait outside our office.

4

TEMPERATURE READINGS

ANY PERSON entering the clinic will have a temperature taken at the front desk. This includes patients, caregivers, pharmaceutical reps or any guest of the practice.

5

WRISTBANDS

Once your temperature has been taken, you will be provided a **WRISTBAND** with your temperature written on it. The wristband must remain on your arm during your entire appointment.

6

FEVER & SYMPTOMS

If you have a **FEVER >100.4 OR HAVE HAD RESPIRATORY ILLNESS**, you will be given a mask and asked to wait outside in the hall for further instruction.

7

HIGH RISK SITUATION

Front Office will contact one of our OC nurses to attend to you. All nurses and medical assistants will be in full PPE to perform proper care.

8

VIST THE OC WEBSITE

We understand the difficulty of keeping up with the ever changing environment of today's world. To help ease uncertainty, we have created a **"COVID-19 UPDATES"** button on Oncology Consultants' website.